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STATE OF IOWA DEPARTMENT OF

Health <sup>AND</sup> Human

SERVICES

# Child Protective Services Contract Updates

Spring 2023

# Overview

New Child Protective Services Contracts

RRTS Updates

CISR Updates

Maps

Looking Forward

# Contract Breakdown

## Recruitment, Retention, Training and Support (RRTS)

- Recruitment & Retention of Resource Families (R&R)
- Training & Support of Foster Parents (T&S)
- Post Adoption and Subsidized Guardianship Supports (PAS)

## Crisis Intervention Stabilization and Reunification (CISR)

- Child Welfare Emergency Services (CWES)
- Qualified Residential Treatment Programs(QRTP)
- Supervised Apartment Living (SAL)

# Recruitment, Retention, Training and Support (RRTS)

# Scope of Work Improvements

- Statewide contract
  - Eliminated Service Area contracts
- Specialized Caseworker Model
  - Recruitment and Retention, Inquiry and Training
  - Licensing
  - Support
  - Centralized Statewide Referral, Matching and Information System
- Increased supports for foster and adoptive families

# Resource Families

- Increased communication
- Monthly contact with a child placement
- Monthly phone contact with a child placement
- Bi-monthly contact with no child placement

# Adoptive Families

- Monthly face to face support when a pre-adoptive placement is in the home
- Bi-monthly face to face support when no placement is in the home
- Contact every 6 months post-adoption
- Post-adoption discussions may focus on support services
- Outreach Plan
  - Provide awareness
  - Information at the time of adoption
  - Child Protective Services Partners
- New post-adoption service
  - Intensive case management service- crisis stabilization
  - 6 week home visiting service
- Additional supports
  - Peer mentoring groups
  - 10 days of paid respite per calendar year
  - \$100 stability grant

**The referral system will be accessible to the community and able to accept referrals 24 hours a day, 7 days a week.**

# Performance Measures

## Stability

- Keep children in the home or exit foster care to permanency

## Recruitment and Retention

- Increase the number of licensed non-white foster families
- Increase licensed relatives or fictive kin for specific placements

## Path to Licensure

- Timely licensure of kin/fictive kin families

## Resource Home Safety

- Children in licensed foster families or pre-adoptive care are safe from abuse by foster or pre-adoptive parents.

## Adoptive and Subsidized Guardianship Family Support Services

- Gather data to determine if the contract meets the needs of families

# Crisis Intervention Stabilization and Reunification (CISR)

# Child Welfare Emergency Services (CWES)

- Remove diversion and alternative services
- Carematch will show Temporary Informal Beds and Shelter Beds
- Intake Form will replace the CWES Screening Form
- MCO assistance with youth in the shelter setting
- Utilize family mapping or genogram to identify supports
- Service plans will be completed 10 days of admission and will now be updated monthly
- Service planning conferences take place 5 days after admission and now occur monthly thereafter
- Continue
  - To utilize discharge summary
  - No Eject/No Reject protocol remains for shelter beds

# Qualified Residential Treatment Programs (QRTP)

- 12 additional Problematic Sexualized Behavior (PSB) beds and added female Specialized Juvenile Delinquency Program (SJDP) beds
- Greater separation of JCS and HHS youth
- Align curriculum and model with the population served
- Allows for access to Managed Care Organization (MCO)
  - Child could qualify for 1 on 1 if they meet criteria and MCO has staff
- Service plans will be completed 15 days of admission and will now be updated monthly
- Service planning conferences take place 5 days after admission and now occur monthly thereafter
- Continue:
  - Placing close to home when possible
  - No Eject/No Reject process
  - To utilize quarterly reports and discharge summary

# Supervised Apartment Living (SAL)

- Identify life skills curriculum used in conjunction with motivational interviewing.
- Incorporate positive youth development
- Incentivize program completion and successful outcomes
- Emphasis on building informal supports and planning for post-SAL living.
- Increased SAL worker contact for youth in scattered SAL.
- Facilitate Youth Transition Decision Making (YTDM) meeting or Youth Centered Planning Meeting (YCP)
- Increased focus on family connections
- Service plans will be completed 15 days of admission and will now be updated monthly
- Service planning conferences take place 5 days after admission and now occur monthly thereafter
- Continue to utilize quarterly reports and discharge summary

# Performance Measure Changes

## CWES

- Keep youth from entering further into the system after temporary informal shelter care.
- Contractor will be incentivized for children who do not incur criminal charges or placement in detention during their shelter stay.

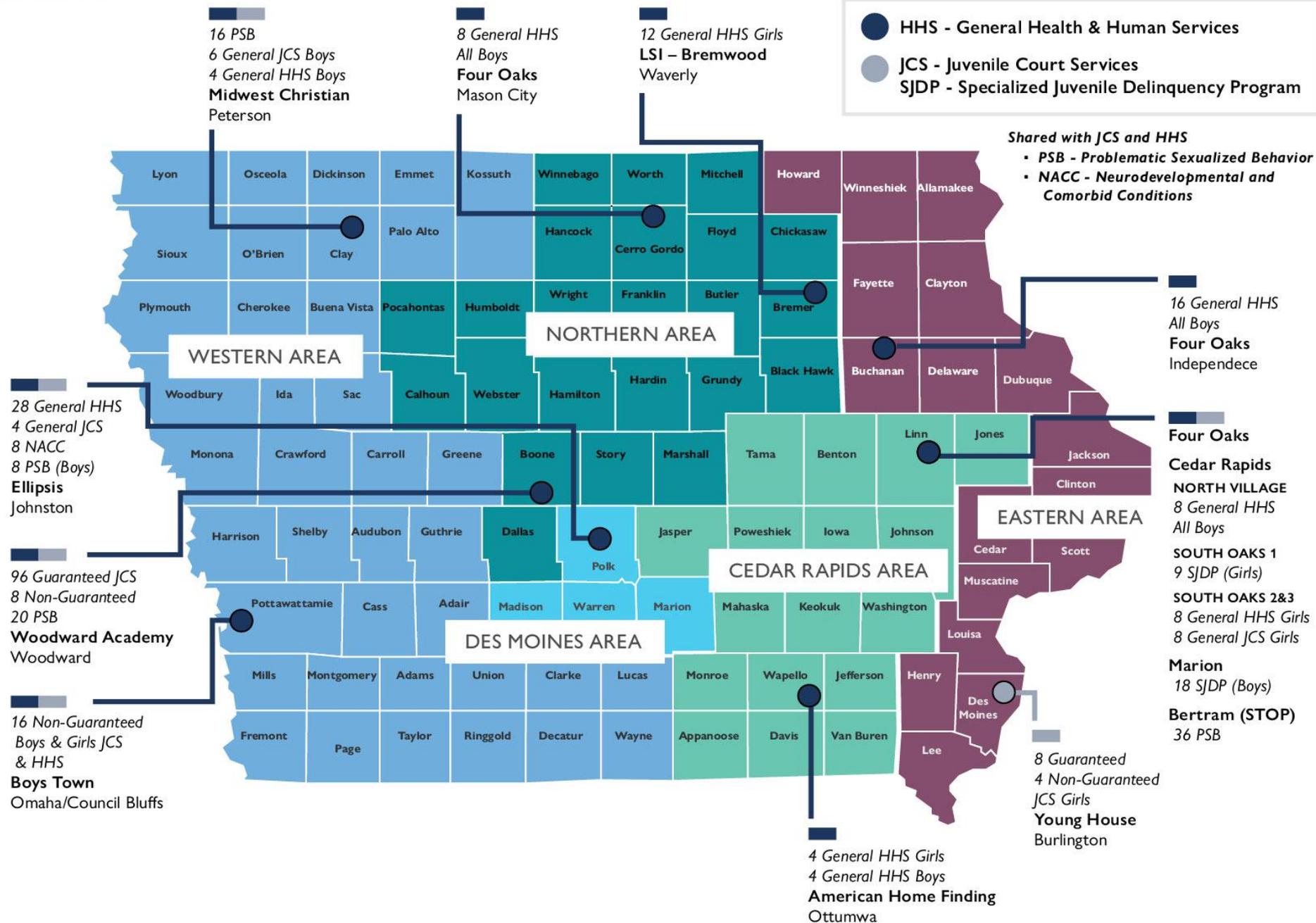
## QRTP

- Contractor may earn additional payment based on low levels of return to FGCS/QRTP among CINA Youth.
- Help JCS youth develop skills to reduce re-offense within 12-months of discharge.
- Contractor shall help a Child develop the skills necessary to return to Family or a Family-Like Setting.

## SAL

- Increase positive informal supports.
- SAL providers successfully engaging children in Aftercare for 3 months will be incentivized.
- Improved life skills prior to aging out of child welfare programming.

# QUALIFIED RESIDENTIAL TREATMENT PROGRAM (QRTP)



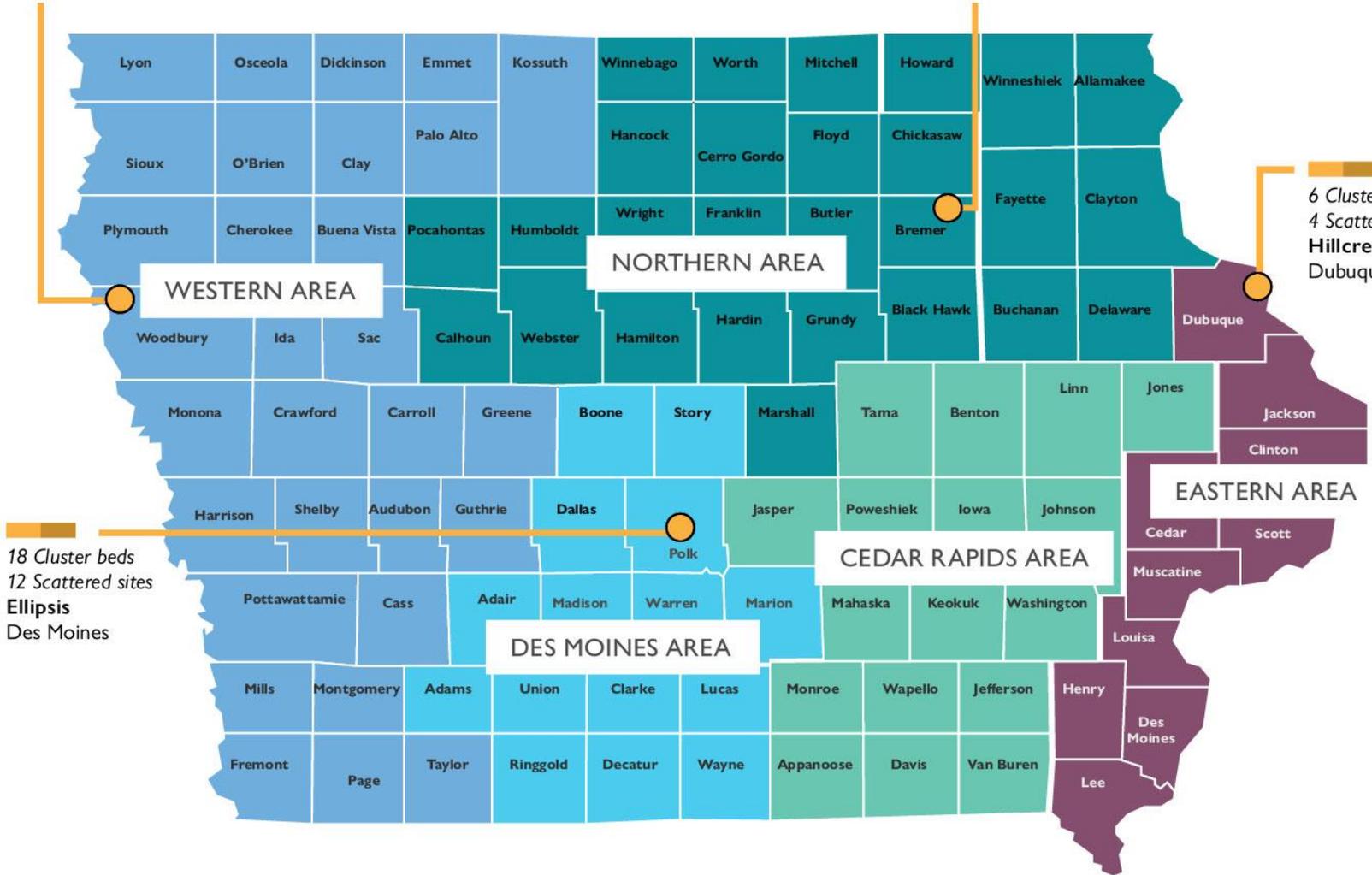
# SUPERVISED APARTMENT LIVING (SAL)

- Cluster Beds
- Scattered Sites

8 Cluster beds  
6 Scattered sites  
**Crittenton Center**  
Sioux City

6 Cluster beds  
4 Scattered sites  
**LSI – Bremwood**  
Waverly

6 Cluster beds  
4 Scattered sites  
**Hillcrest Family Services**  
Dubuque



18 Cluster beds  
12 Scattered sites  
**Ellipsis**  
Des Moines

WESTERN AREA

NORTHERN AREA

CEDAR RAPIDS AREA

DES MOINES AREA

EASTERN AREA

Lyon

Osceola

Dickinson

Emmet

Kossuth

Winnebago

Worth

Mitchell

Howard

Winneshiek

Allamakee

Sioux

O'Brien

Clay

Palo Alto

Hancock

Cerro Gordo

Floyd

Chickasaw

Plymouth

Cherokee

Buena Vista

Pocahontas

Humboldt

Wright

Franklin

Butler

Bremer

Fayette

Clayton

Woodbury

Ida

Sac

Calhoun

Webster

Hamilton

Hardin

Grundy

Black Hawk

Buchanan

Delaware

Dubuque

Monona

Crawford

Carroll

Greene

Boone

Story

Marshall

Tama

Benton

Linn

Jones

Jackson

Harrison

Shelby

Audubon

Guthrie

Dallas

Jasper

Poweshiek

Iowa

Johnson

Cedar

Scott

Pottawattamie

Cass

Adair

Madison

Warren

Marion

Mahaska

Keokuk

Washington

Louisa

Muscatine

Mills

Montgomery

Adams

Union

Clarke

Lucas

Monroe

Wapello

Jefferson

Henry

Des Moines

Fremont

Page

Taylor

Ringgold

Decatur

Wayne

Appanoose

Davis

Van Buren

Lee

# SHELTER BEDS PROGRAM

- Shelter
- Temporary Informal Shelter

*\*List of counties for Temporary Informal Shelter beds can be found on CareMatch*

20 Shelter beds  
2 Temporary Informal Shelter beds  
**Crittenton Center**  
Sioux City

13 Shelter beds  
2 Temporary Informal Shelter beds  
**Youth Shelter Care of NC Iowa**  
Fort Dodge

10 Shelter beds  
1 Temporary Informal Shelter beds  
**YSS**  
Mason City

12 Shelter beds  
3 Temporary Informal Shelter beds  
**LSI – Bremwood**  
Waverly

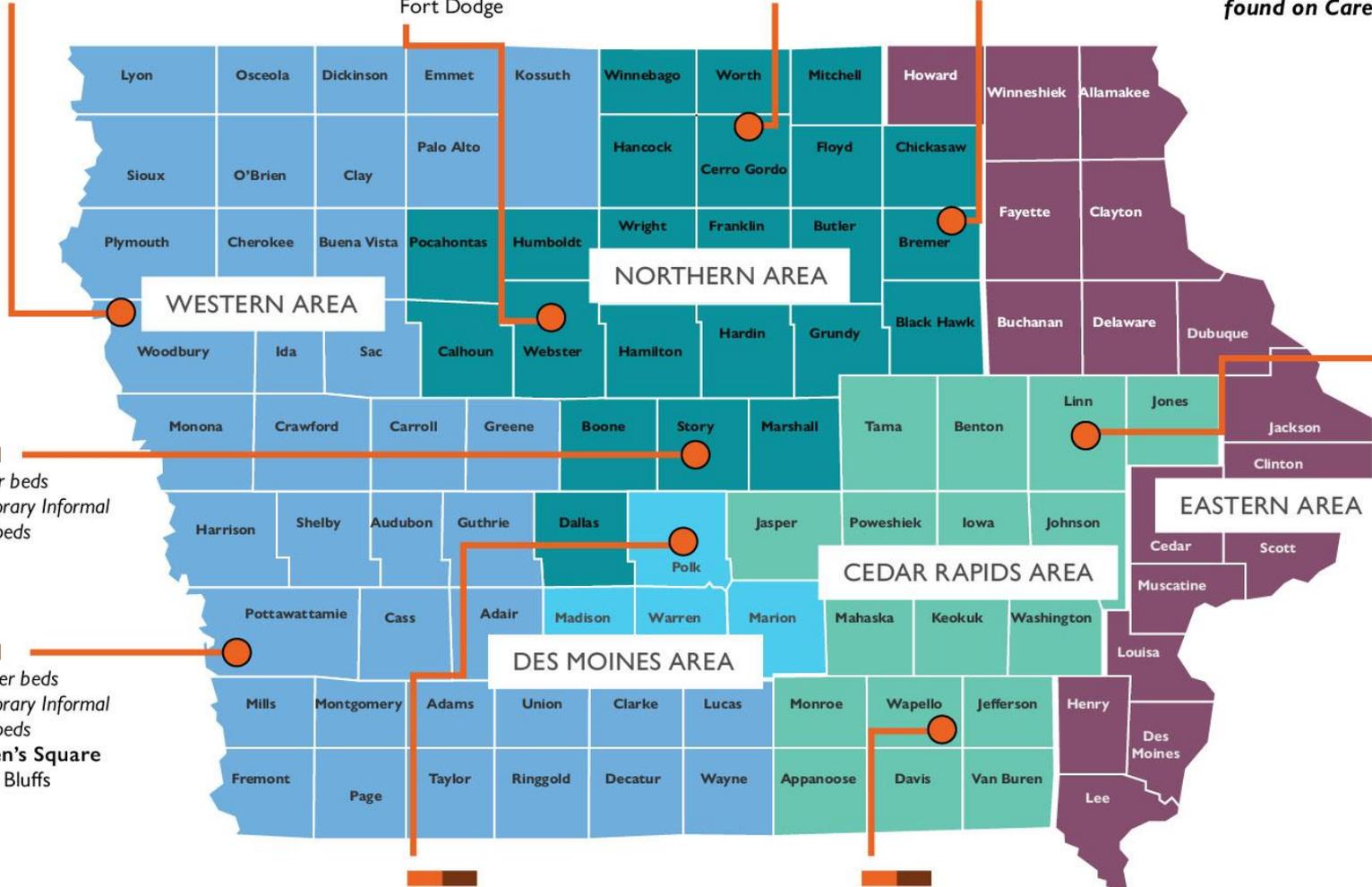
8 Shelter beds  
1 Temporary Informal Shelter beds  
**YSS**  
Ames

10 Shelter beds  
2 Temporary Informal Shelter beds  
**Children's Square**  
Council Bluffs

20 Shelter beds  
5 Temporary Informal Shelter beds  
**Ellipsis**  
Des Moines

9 Shelter beds  
1 Temporary Informal Shelter beds  
**American Home Finding**  
Ottumwa

5 Shelter beds  
3 Temporary Informal Shelter beds  
**Foundation 2**  
Cedar Rapids



WESTERN AREA

NORTHERN AREA

CEDAR RAPIDS AREA

EASTERN AREA

DES MOINES AREA

- Lyon
- Osceola
- Dickinson
- Emmet
- Kossuth
- Winnebago
- Worth
- Mitchell
- Howard
- Winneshiek
- Allamakee
- Sioux
- O'Brien
- Clay
- Palo Alto
- Hancock
- Cerro Gordo
- Floyd
- Chickasaw
- Plymouth
- Cherokee
- Buena Vista
- Pocahontas
- Humboldt
- Wright
- Franklin
- Butler
- Bremer
- Fayette
- Clayton
- Woodbury
- Ida
- Sac
- Calhoun
- Webster
- Hamilton
- Hardin
- Grundy
- Black Hawk
- Buchanan
- Delaware
- Dubuque
- Monona
- Crawford
- Carroll
- Greene
- Boone
- Story
- Marshall
- Tama
- Benton
- Linn
- Jones
- Harrison
- Shelby
- Audubon
- Guthrie
- Dallas
- Polk
- Jasper
- Poweshiek
- Iowa
- Johnson
- Pottawattamie
- Cass
- Adair
- Madison
- Warren
- Marion
- Mahaska
- Keokuk
- Washington
- Cedar
- Scott
- Muscatine
- Louisa
- Mills
- Montgomery
- Adams
- Union
- Clarke
- Lucas
- Monroe
- Wapello
- Jefferson
- Henry
- Des Moines
- Fremont
- Page
- Taylor
- Ringgold
- Decatur
- Wayne
- Appanoose
- Davis
- Van Buren
- Lee

# Looking Forward

Currently no SAL in Cedar Rapids

Disrupted adoptions

Therapeutic Foster Care

Triage Centers

Shelter Protocol (June 1, 2023)

Comfort Calls

Bridge Meetings

# Questions